ICI Release Notes

Version 8.2 (Patch 4)

April 2023

Icertis

Contents

ICI 8.2 (Patch 4)

Icertis Contract Intelligence (ICI) 8.2 Patch 4 brings some bug fixes and updates.

Bugs fixed

The following bugs have been fixed in this patch (8.2.4.0):

Support ID	Bug ID	Description
CS0134217	1669663	* (For Generic Integration Framework only) When passing a file with mapping field values without quotes, it failed and moved to **Error** instead of **Passed**.
CS0134153	1669664	* (For Generic Integration Framework only) Sometimes files could not be uploaded and resulted in an error. This happened when you had previously uploaded a file with 0 records.
CS0134011	1667720	After sending an agreement for external review, if you changed the display name of the **Approve** and **Reject** buttons, they didn't work.
CS0133984	1670096	After renaming a business status, the change didn't reflect on the dashboard, though it was visible on the Request tile.
CS0132735	1666220	The Multiselect Lookup-Cascade didn't work as expected when you created a new agreement using the **Associate and Inherit** option.
CS0132351	1671751	When creating an amendment, at times ICI took more time to load than expected.
CS0131522	1663539	During the esign process, when you tried to upload a signed copy of an agreement to ICI, sometimes the upload failed because the document file size was incorrectly assumed to be 0 bytes.
CS0130821	1664988	* When editing an agreement, using the keyword combination **AddFilterForBACTEntity** and **System.ArgumentNullException: Value cannot be null** showed an error in Kibana.
CS0129671	1668689	After editing an agreement, sometimes the template variable page failed to load.
CS0128961	1664140	* (For Adobe Sign only) The status of the agreement didn't change from **Approved** to **Waiting for External Signature** even after sending the agreement for signature.

Support ID	Bug ID	Description
CS0128873	1662695	When you tried to add an association to an agreement that was in **Draft** or **Approved** state, the **Upload File** button didn't work.
CS0128738	1671931	* During forward sync from SFDC to ICI, data for some of the Boolean attributes was not populated correctly.
CS0127751	1657719	When you removed multiple attributes, the cascaded values related to the attributes were not removed completely.
CS0127473	1669065	* When creating an agreement with **Type of Paper** as **Third Party**, an error occurred if you enabled a virus scan and tried to upload a third-party document (Word or PDF) in ICI.
CS0125833	1662568	* Salesforce adapter didn't have sufficient logs for triaging and troubleshooting issues related to agreement tasks such as Create Agreement, Update Agreement, and Save Associated Document.
CS0124888	1655248	The open source link was visible under **About** section on the Home page of ICI.
CS0124530	1656135	During the esign process, the status of an agreement didn't change to the next status even after the signatory had signed the agreement successfully. This happened because the user's email ID in ICI and that in Adobe had different capitalization.
CS0124513	1662472	When you removed a user from a user group, the user group property of the removed user didn't display the expected data.
CS0123964	1657435	After sending an agreement for external review, if you changed the display name of the **Approve** and **Reject** buttons, they were not displayed.
CS0123875	1669287	When bundling a MSA agreement to send for signature, some peer agreements or documents were not available for bundling even though all configurations were correct.
CS0123461	1654190	When editing a copied agreement and clicking the **Save** button, dynamic attribute values were removed from the agreement.
CS0123358, CS0106335, CS0105124, CS0080381	1608898	(For Salesforce only) When you opened an executed SFDC agreement in chevron view, the agreement status was displayed as **Generate** instead of **Executed**.
CS0122931	1645974	(For Adobe Sign only) The agreement status sometimes moved automatically to the next signatory without any signature.

Support ID	Bug ID	Description
CS0122634	1643394	(For Adobe Sign only) When you sent an agreement for signature by clicking **Preview and Send**, the Ajax call was triggered twice instead of once. Thus, agreement was locked, and you couldn't take any action on the agreement after sending it for signature.
CS0121442	1655421	* After creating a new SOW agreement from the parent MSA and publishing it, the selected parent MSA was not linked in the Associations section of the SOW agreement.
CS0121435	1660008	* Trying to open an Agreement Pending Execution report sometimes resulted in an error. This issue occurred if any of the contract type names was so long that it was truncated in the table column of the report.
CS0121388	1658588	When you published an amendment, the Amendment ParentID was empty.
CS0121222	1661416	(For Microsoft Dynamics CRM only) When creating a contract from a contract request, the vertical scroll bar was not visible.
CS0120839	1646573	When creating an agreement, if you update the value of a field, the value in dependent cascade field was not updated.
CS0120661	1643734	When creating an agreement, if you associated **Automation Country Master** and inherited one of its records, the attribute values for **Country Name String** and **Country Code Number** were not auto populated on the Create Agreement page although the values were visible on the verify page. This happened if IS EDITABLE: OFF, IS INHERIT: ON, and IS LOOKUP: ON.
CS0119997	1648742	For sourcing requests, the collaboration portal did not work as expected.
CS0119839	1653499	You couldn't paste text in the collaboration message window although the text was within the specified limit of 5,000 characters.
CS0119814	1658593	Lookup didn't work for external data such as counterparty records.
CS0118313	1646171	Advanced Search didn't work as expected when you searched for an agreement name that contained special characters.
CS0117881	1645979	When opening an agreement in the Icertis Experience for Salesforce, the configured Attribute Group Privileges did not work as expected. This happened because the API call that was made by the ICI adapter didn't consider Attribute Group Privileges while rendering the UI.
CS0117694	1648681	When creating an agreement from a contract type, the default value of the attribute was not visible though it was configured in the contract type.

Support ID	Bug ID	Description
CS0117117	1634678	You couldn't assign more than 50 user groups to a user through an ICI business API, although you could do it from the ICI platform.
CS0116929	1640507	When trying to open a Business API document, an error occurred if the browser language was not set to English.
CS0116490	1635174	After creating multiple rules with the same **Rule Type** but different conditions, the Rule Summary page displayed incorrect information from the second rule onward.
CS0116283	1638081	When updating an agreement, you couldn't upload an Excel file with restricted permissions.
CS0115487	1634200	Under Legacy Upload the **Upload Batch** button didn't work as expected.
CS0115370	1653881	(For German locale only) Some UI text was not translated or was incorrectly translated.
CS0115355	1642826	If you opened an agreement with the **Open in office for the web** option, made changes to it, and then clicked the **Check In** button, the Check In window kept refreshing continually.
CS0114874	1654662	When creating a contract request, if you made any changes and published the request, the latest changes were not visible unless you cleared the browser cache.
CS0114831	1651876	* Attributes configured as Lookup and Cascade failed to sync from Salesforce to ICI. This happened because the user email ID was passed from Salesforce to ICI instead of a user identifier.
CS0114700	1645684	When you enabled the **Quick Creation** option for a contract type, you couldn't see the **Template Variables** tab to add the required attribute values.
CS0114465	1637173	The executed agreement logs were not shown on the agreement **History** tab.
CS0114286	1640834	After upgrading to 8.2, some UI-related discrepancies were observed such as attribute name capitalization mismatch, help text font size and capitalization mismatch, misalignment of help text position, and misalignment of attribute value box.
CS0114256	1643318	(For non-English locales only) During attribute and clause discovery, the **First Party Name** attribute displayed incorrect data, which consisted of party address.

Support ID	Bug ID	Description
CS0114234	1630745	At times, an agreement couldn't be sent for approval if the agreement team contained a deprovisioned user. This issue occurred when the deprovisioned user was present in the approver user group and added separately to the agreement team as well.
CS0113780	1652053	* When creating a contract request, at times you couldn't select the YES or NO option to define the attribute value.
CS0113727	1647314	An error occurred when you clicked the Associations breadcrumb.
CS0113707	1631212	When creating an agreement, the template name capitalization style was not retained and changed to title case.
CS0113700	1635998	* When you tried to update a template, a validation error occurred.
CS0113497	1632199	After opening the saved search from the dashboard KPI, the data sometimes took more time to load than expected.
CS0112851	1632585	* You couldn't export an agreement if the agreement name contained special characters.
CS0112723	1631227	* (For Adobe Sign only) On receiving an expired envelope status from Adobe Sign, the agreement status in ICI changed to **Executed** instead of remaining in the **Waiting For Signature** state.
CS0112533	1630866	In a downloaded agreement, the currency symbol and amount were displayed on two different lines instead of one.
CS0112465	1633053	(For German locale only) When editing the dashboard, the scroll functionality didn't work if the language preference was set to German.
CS0112358	1628698	After publishing the agreement, the signatories were removed from the team and the agreement automatically moved to the **Executed** state without any signature.
CS0112166	1643110	* After clicking **Select Columns** on the agreement index page, the data took more time to load than expected.
CS0111338	1636405	* When editing a rule, you couldn't select a value from the masterdata lookup popup.
CS0111014	1628414	When recalling an agreement using Icertis Experience for Microsoft Word, if the reason code was not provided, then "null" was captured on the **History** tab for the recall action.

Support ID	Bug ID	Description
CS0110815	1630084	* After clicking **Download Agreement**, the **Download** drawer didn't list all the associations available for download.
CS0110704	1645948	* When creating an agreement, you could erroneously add a new attribute with the same technical name as an existing association. This issue caused an error when publishing the agreement.
CS0110681	1625014	A nonadmin user could see the **Currencies/Clause Groups/Reasons** menu option under the **Configure** but couldn't access it. This happened because these menu options were displayed to users who didn't have access to it.
CS0110601	1634216	When you created an agreement using the **Legacy Upload** option, the agreement status was displayed incorrectly. This happened because Lookup-Cascade didn't work as expected.
CS0110090	1643149	* In the **Collaborate In Microsoft Teams** grid, when you selected all records, only the records on the current page were selected (and not on all pages). The same issue occurred when you performed the clear all action.
CS0109878	1623498	Though the signatory sequence was added correctly when editing the rule, the sequence was incorrect when you viewed the rule after saving it.
CS0109797	1625884	When creating an agreement, Lookup-Cascade didn't work as expected for some fields.
CS0108601	1641872	If an agreement was created through the Generic Integration Framework (GIF), although the primary owner of the agreement was added to the team, they couldn't perform the **Update** and **Update and Publish** actions.
CS0108443	1628296	After creating a contract request, the contract request status didn't change to **Contract Created**.
CS0107781	1627904	* When creating an agreement, if you selected **Hybrid Signature** in the **Signature Type** field, duplicate electronic signatories were added to the team.
CS0107286	1671735	* After opening any agreement with a large number of associations, the associations took more time to load than expected.
CS0107167	1621282	* Recall-related messages on the **History** tab of the agreement displayed the service username instead of the logged in user.
CS0107051	1631022	The **Rules** were not visible even to users who had view privilege.
CS0106877	1630567	* You couldn't send a review request for agreements created in Dutch language.

Support ID	Bug ID	Description
CS0106143	1620520	* The Supplier had access to the Sourcing RFQ and could download the RFQ without signing an NDA.
CS0105750	1615064	Data for some of the legacy records was not uploaded completely as some of the attributes showed blank and incorrect values.
CS0105164	1620129	* Sometimes with high system usage and transaction volume, line items added in the manually created rounds in Sourcing RFx showed a different **Created By** user instead of the correct user.
CS0104857	1621302	* When creating agreements using contract type specific hyperlinks, the user didn't get any response after clicking **Select and Continue** and couldn't move ahead from the template selection page.
CS0104798	1624907	Legacy upload didn't work as expected.
CS0104766	1631060	The non-tracking attributes of an executed agreement were editable, instead of remaining non-editable.
CS0104382	1624217	* After adding the column **Document Clauses: Is deviated** to the agreement index page, the column didn't show the value for deviated agreements.
CS0104369	1615065	After editing an agreement, the mandatory lookup fields didn't show any values.
CS0104359	1618785	On clicking **Associate and Inherit**, you could add other filters for the **Agreement Status** field in the Lookup Search popup even after adding a mandatory filter for the **Agreement Status** field through a configuration key.
CS0104196	1615179	* Clicking **Collaborate In Teams** sometimes resulted in an error.
CS0103911	1623991	(For Salesforce only) When you updated an opportunity for an association, the status of all other associations was changed automatically.
CS0103529	1617076	* A line appeared at the end of the **Notification** dashboard.
CS0102931	1615746	* Some of the legacy records couldn't be uploaded at times and didn't display any error message on the UI.
CS0102774	1648519	(For Salesforce only) The agreement SSRS reports were not displayed.
CS0102501	1613751	During database upgrade, a processed record in the staging table wasn't updated in the main table.
CS0102038	1615299	* When downloading an agreement, the **Download All** option didn't display all the available associations for download if Core.Agreement.DownloadAllBehavior.EnableSelectiveDownload was set to **True**.

Support ID	Bug ID	Description
CS0101482	1628706	(For Adobe Sign only) During the esign process, the status of an agreement at times didn't change to the next status even after the signatories had signed the agreement successfully.
CS0100464	1618137	On agreements page, when you navigated back to the **History** tab from the **Versions** tab, the **History** tab became unresponsive if it had more than 300 records.
CS0099102	1623608	After running DiscoverAI, if you navigated to the **Clause** tab, the Counter Party Name was not retained in the clause text.
CS0099077	1610655	Legacy batch upload failed if the agreement contained dependent mandatory attributes.
CS0097229	1635714	When filtering users, inactive user groups were displayed.
CS0096999	1618409	* Generic Integration Framework (GIF) integration didn't work as expected if the uploaded masterdata contained special characters.
CS0096620	1623955	(For Salesforce only) When the time zone of the ICI instance was changed, incorrect date was displayed.
CS0096472	1599037	* (German locale only) On editing an agreement, the conditional attributes were not displayed if the language preference was set to German.
CS0095418	1618393	When you added an amendment to an executed agreement, the post execution attributes were not displayed.
CS0094153	1596725	* When creating a global saved search, the user with **View** access to some agreement contract types couldn't see the created saved search and couldn't add this saved search as a dashboard tile.
CS0092719	1629921	When a user was replaced through role-action mapping, the replace notification was sent to the old user (instead of the new user).
CS0092562	1668859	* (For Adobe Sign only) The agreement status in ICI moved automatically to **Executed** without completing the signing process.
CS0091259	1644264	At times, agreement delete event did not work as expected.
CS0090518	1632260	(For DocuSign only) After an agreement was successfully signed using esignature functionality, sometimes the agreement status failed to update in ICI and displayed **Waiting for External Signature**.
CS0088604	1602772	* On editing an agreement, some attribute values were displayed in the database but not on the UI.

Support ID	Bug ID	Description
CS0087974	1608448	* After opening the associations added to a sourcing agreement, the content in columns was not correctly aligned.
CS0086807	1663935	(For Workday integration only) On agreement index page, the blank entries were captured and included in the grid.
CS0086634	1586724	* When creating an agreement contract type, if look up was applied on attribute with Number data type, no template was available for selection.
CS0085860	1638850	After setting the e-console attribute to **Yes** and sending the agreement for signature, the external signatory was changed to the internal signatory in ICI. Step numbers were also incorrectly changed.
CS0085437	1642263	Mandatory attribute validations that were configured only for amendments were incorrectly applied on agreements and caused validation failures.
CS0085340	1583637	* Creating and publishing an agreement contract type resulted in an error.
CS0083831	1583757	* On selecting **Associate and Inherit** while creating an agreement, the multilevel conditional attributes didn't work as expected.
CS0079065	1641864	If you viewed any agreement from the Salesforce account, the attribute sequence was different from that in ICI. This happened because the Salesforce adapter sorted the attributes based on the **Display Order** and in ICI the attributes were sorted based on the **Attribute Order**.
CS0071334	1638939	* (For DocuSign only) During the esign process, sometimes the agreement status didn't change to **Executed** even after the signatories had signed the agreement successfully.
CS0068056, CS0068035	1674383	During the upgrade process, the **usp_ManageUserAndOrganizationUnitAssociation** stored procedure failed without showing any error or transaction logs.
CS0049967	1633722	* When updating an agreement, if the Multiselect Lookup-Cascade parent field values were changed then the child field values were not autopopulated.
CS0043415	1509320	* When creating an agreement, the lookup attribute value was not filtered by the value set on the Boolean attribute.

Support ID	Bug ID	Description
CS0036285	1633668	* After editing an agreement, the Lookup-Cascade field values were not autopopulated.
CS0016698	1469849	* Lookup-Cascade didn't work as expected for the **Internal Signatory** attribute dropdown values.

Note: The asterisk (*) indicates a ported bug. These are bugs found and resolved in a version higher or lower than the current one, and their fix has been merged into this patch.

Updates

- Salesforce adapter version 3.23.10 is released with this patch.
- ICI for SAP Ariba Strategic Sourcing adapter version 2.0.2 is certified with this patch.
- Sourcing App is released with version Src8.2.4.0.
- Obligation Management App is released with version OM8.2.4.0.
- Proposal Management App is released with version PM8.2.4.0.
- Risk Management App is released with version RM8.2.4.0.
- Supplier Relationship Management App is released with version SRM8.2.4.0.
- Rebates & Promotions App is released with version Rebate8.2.4.0.