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A user role defines controls or permissions given to a user. ICM has the following predefined user roles for the Agreements feature:

- Contract Admin
- Primary owner
- Approver
- Reviewer
- Deviation approver

You can approve or reject a document, if you are assigned the role of the approver. In this example, we will go through how to approve or reject an MSA for IT Services Agreement.

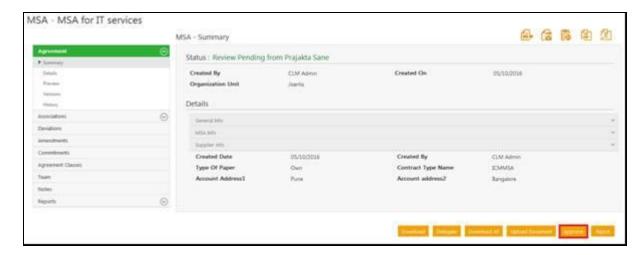
To approve an agreement:

- 1. On the ICM Home page, click **Notifications.**
- 2. On the *Notifications* page, under *Tasks* tab, click the **agreement** name that you want to approve.



- 3. The Agreement Details page appears.
- 4. On the *Agreement Details* page, click **Approve.** The **Add Note** dialog box appears.





5. Enter the appropriate notes and click **Add.** The status of the agreement changes to **approved.**

